



Healthcare professionals who are knowledgeable about evidence-based immunization strategies and best practices are critical to implementing a successful vaccination program. They are key to ensuring that vaccination is as safe and effective as possible. Some healthcare professionals administering COVID-19 vaccine may have extensive experience with immunization practices, since they routinely administer recommended vaccines in their clinical practice. For others, administering COVID-19 vaccine may be their first clinical experience with vaccination. Below is a list of immunization training and educational materials, including basic and COVID-19-vaccine-specific information.

## » Vaccine Storage and Handling

Vaccine storage and handling practices are only as effective as the staff who implement them. Staff who are well-trained in general storage and handling principles and follow standard operating procedures for vaccine management are critical to ensuring vaccine supply potency and patient safety.

| Training Program / Reference Material  | Description   |
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| <a href="#"><i>You Call the Shots: Vaccine Storage and Handling</i></a>                | An interactive, web-based immunization training course on storage and handling best practices and principles.   |
| <a href="#">“Keys to Storing and Handling Your Vaccine Supply” video</a>               | This video is designed to decrease vaccine storage and handling errors by demonstrating recommended best practices and addressing frequently asked questions.   |
| <a href="#"><i>Vaccine Storage and Handling Toolkit</i></a>                            | Comprehensive guide that reflects best practices for vaccine storage and handling from Advisory Committee on Immunization Practices (ACIP) recommendations, product information from vaccine manufacturers, and scientific studies.   |
| <a href="#"><i>Vaccine Storage and Handling Toolkit, COVID-19 Vaccine Addendum</i></a> | The <i>Vaccine Storage and Handling Toolkit, COVID-19 Vaccine Addendum</i> , provides information, recommendations, and resources on storage and handling best practices to help safeguard the COVID-19 vaccine supply and ensure patients receive safe and effective vaccines. |
| <a href="#"><i>Epidemiology and Prevention of Vaccine-Preventable Diseases</i></a>     | Comprehensive information on routinely used vaccines and the diseases they prevent. Chapter 5 is dedicated to vaccine storage and handling (updated 2020).  |

## » Vaccine Administration

Healthcare professionals who will administer vaccines should receive comprehensive, competency-based training in vaccine administration policies and procedures before administering vaccines. Staff’s vaccine administration knowledge and skills should be validated using a skills checklist and maintained using quality improvement processes.

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| <a href="#"><i>You Call the Shots: Vaccine Administration</i></a>                  | An interactive, web-based vaccine administration course that provides training using videos, job aids, and other resources.                           |
| <a href="#">Vaccine administration videos</a>                                      | Short, skill-based demonstration videos of vaccine administration activities, including injection techniques based on age and medication preparation. |
| <a href="#">Skills Checklist for Vaccine Administration</a>                        | This checklist from the Immunization Action Coalition is a self-assessment tool for healthcare professionals who administer vaccines.                 |
| <a href="#"><i>Epidemiology and Prevention of Vaccine-Preventable Diseases</i></a> | Comprehensive information on routinely used vaccines and the diseases they prevent. Chapter 6 is dedicated to vaccine administration (updated 2020).  |



## » Communicating with Patients about Vaccines

Healthcare professionals play a key role in improving vaccine acceptance as they are in contact with patients throughout the office visit. By fostering a culture of immunization in the practice, both providers and patients can vaccinate with confidence.

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| <a href="#">How Nurses and Medical Assistants Can Foster a Culture of Immunization in the Practice video</a> | Research shows that healthcare professionals are patients' most trusted source of information when it comes to vaccines. By highlighting key points before, during, and after a patient's visit, this presentation will support vaccine conversations and reinforce best practices for improving vaccination coverage. |
| <a href="#">"#HowIRecommend" vaccination video series</a>  | These videos explain the importance of vaccination, how to effectively address questions from patients about vaccine safety and effectiveness, and how clinicians routinely recommend same-day vaccination for their patients.   |
| <a href="#">Provider Resources for COVID-19 Vaccine Conversations with Patients</a>                          | Information for healthcare providers on how to talk to patients about COVID-19 vaccines, including giving strong recommendations, setting expectations about vaccine availability, and preparing to answer likely patient questions.   |
| <a href="#">Epidemiology and Prevention of Vaccine-Preventable Diseases</a>                                  | Comprehensive information on routinely used vaccines and the diseases they prevent. Chapter 3, discusses essential strategies healthcare professionals can use when talking to patients about vaccines (updated 2020).   |

## » COVID-19 Vaccine Training and Clinical Materials

This suite of COVID-19 vaccine training programs and clinical materials for healthcare professionals include general and product-specific information. A variety of topics and formats are available. All are based on manufacturer's guidance and vaccine recommendations made by the Advisory Committee on Immunization Practices (ACIP). **These trainings and materials will be made available as each vaccine product is authorized by FDA.**

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| <a href="#">COVID-19 Vaccine Training: General Overview of Immunization Best Practices for Healthcare Providers</a> | A web-based training course outlining best practices and principles for healthcare providers when preparing to administer COVID-19 vaccine. It is a high-level overview of the following topics with links to detailed information: vaccine development and safety, safety monitoring programs, Emergency Use Authorizations (EUAs), vaccine storage/handling, preparation, administration, PPE, scheduling, documentation, and reporting adverse events. Information on each vaccine product will be added as each is authorized by FDA. |
| Ongoing webinars, including posted recordings (CE available)  | These webinars will address ACIP recommendations and vaccine products as they become available.   |
| Clinical materials  | COVID-19 vaccine screening form for contraindications and precautions<br>Expiration date tracker<br>Reporting a temperature excursion<br>IIS off-line vaccine administration documentation tool<br>Guide to ancillary supplies kit (for staff helping providers order vaccine)<br>COVID-19 vaccine frequently asked clinical questions web page   |



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| <p>Pfizer vaccine materials</p>  | <p>Online training module<br/>                     Vaccine preparation and administration summary<br/>                     Storage and handling summary<br/>                     Temperature log and beyond use date tracking tool when using the thermal shipping container for storage, including online fillable PDF version<br/>                     Temperature log for ultra-cold freezer units, including online fillable PDF version<br/>                     Beyond use date tracker labels for refrigerator storage<br/>                     Standing orders template</p> |
| <p>Moderna vaccine materials</p>   | <p>Online training module<br/>                     Vaccine preparation and administration summary<br/>                     Storage and handling summary<br/>                     Temperature log for freezer units<br/>                     Beyond use date tracker labels for refrigerator storage<br/>                     Standing orders template</p>   |
| <p>Clinical materials for additional vaccine products, plus specific materials determined by product</p> | <p>Online training module for each vaccine product<br/>                     Vaccine administration summary<br/>                     Vaccine storage and handling summary</p>  |