

Spotlight on...

Erin Miller

When she came back from PTO last December, Academy Trainer Hillcrest Erin Miller immediately volunteered to assume AOD duties on New Year's Eve, as the designated staff member was out with COVID. Not only did she assume AOD: she ran the site efficiently and effectively and spent far than the required amount of hours on-site. Supporting a minimal staff over a holiday shift, Trainer Miller ensured every staffmember felt heard, supported, and safe. She made certain that our students were cared for while our staff members received vital break time. She came in early and stayed late whenever needed throughout that week, and she continues to support group living when needed, as staff continue to return to site. Erin: you are truly our hero.